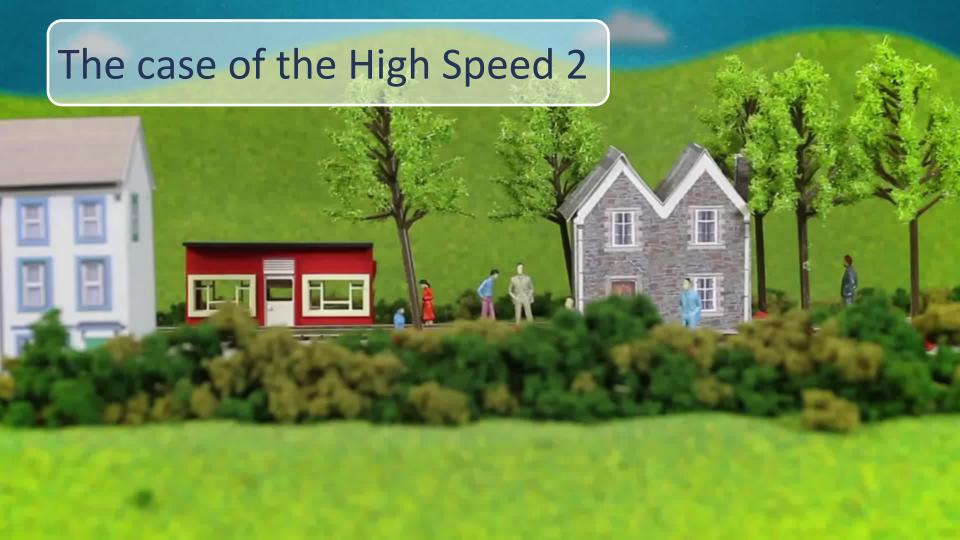
Public values in infrastructures: Part 2



Dr. W.W. Veeneman

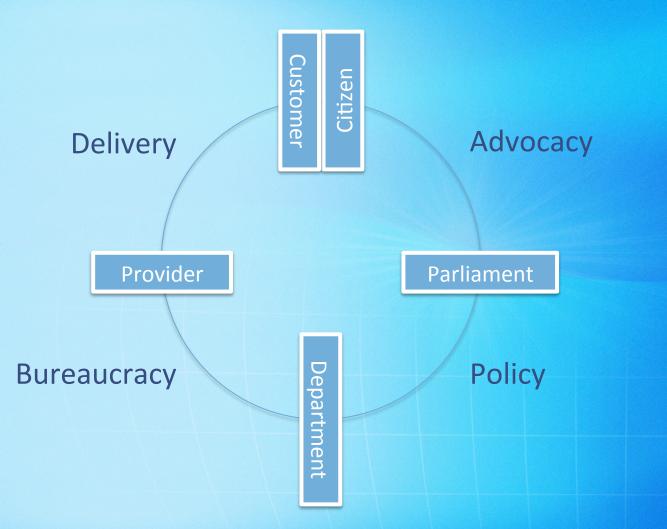
Associate Professor, Faculty of TPM, TU Delft





TUDelft

- Values when the market fails?
- Values of a predefined set?
- Values that the public ask government to secure?
- Values that the government accepts to secure?



TUDelft

What happens to public values through this circle?



- Operationalization
- Confrontation
- Institutionalization

The outcomes for the consumer are different from the original intent.

Take aways

TUDelft

- Securing public values is done in a variety of institutions
- Public values in the public debate are often separate feel-good-concepts
- Public values go to a transformation process from that feel-good-concept to explicit measure of performance
- In operation, many of these measures of performance condition the operation and can conflict



Thank you for your attention!

Please post any questions you may have on our discussion forum.